



Grandeur Club



PHILLIP ISLAND CLASSIC FESTIVAL OF MOTORSPORT
11 - 13 MARCH 2022

PIT ROOF HOSPITALITY

Situated on Pit Roof overlooking Pit Lane, the Grandeur Club hospitality suite is right in the heart of the action.

Enjoy access to the open Paddock and immerse yourself in the nostalgia, excitement and non-stop action of historic motorcar racing.

PACKAGE FEATURES

- Circuit entry and paddock access
- A climate controlled glass fronted suite overlooking Pit Lane
- Flat screen television with timing feed
- Access to outdoor panoramic rooftop viewing area
- Event program
- Carparking
- Reserved seating (book early for best available seat)
- Morning & Afternoon tea
- Buffet lunch with dessert
- Beer, wine and soft drinks included
- Tea and coffee

PACKAGE OPTIONS

SATURDAY ONLY
\$220.00 PER PERSON

SUNDAY ONLY
\$220.00 PER PERSON

SATURDAY & SUNDAY
\$375.00 PER PERSON



PHILLIP ISLAND GRAND PRIX CIRCUIT

PI Operations Pty Ltd | RMB 500GP, Cowes Vic 3922 | Telephone: 03 5952 2710 | Email: info@phillipislandcircuit.com.au



Grandeur Club



PHILLIP ISLAND CLASSIC FESTIVAL OF MOTORSPORT

11 - 13 MARCH 2022

All patrons must be fully vaccinated, providing proof for entry into the venue.

COVID-19 Directions from Government & Health Authority

PERSONAL DETAILS

Contact Name: _____ Company: _____

Mailing Address: _____

Suburb: _____ State: _____ Postcode: _____

Contact Number: _____ Mobile: _____

Email: _____

BOOKING DETAILS

	NO. TICKETS	PRICE	TOTAL
SATURDAY ONLY		\$220.00 PER PERSON	\$
SUNDAY ONLY		\$220.00 PER PERSON	\$
SATURDAY & SUNDAY		\$375.00 PER PERSON	\$
GRAND TOTAL			\$

Collection Statement

PERSONAL INFORMATION PI Operations Pty Ltd PIO (we, our, us) collects personal information about patrons attending events at the Phillip Island Grand Prix Circuit including, but not limited to, the Event. PIO may collect the name, address, phone number and email address of ticket holders, as well as film, photographic and other footage, for the purposes of coordinating arrangements at the Event and of conducting research, marketing and promotional activities in relation to the Event, subsequent Phillip Island Classic events, similar events and other activities held at Phillip Island Grand Prix Circuit. Personal information may also be used for accounting and Event management purposes, for managing access to the Facility and the Circuit, for reporting incidents to Worksafe Victoria and other relevant authorities under applicable laws and for legal proceedings. Film and photographic footage may be used as set out in Condition 20. If the Ticket Holder does not provide us with the personal information described above, the Ticket Holder may not be admitted to the Event or the VIP Facility and we may not be able to provide the Ticket Holder with information about products and services that the Ticket Holder may want, including information about discounts, sales or special promotions. We may disclose the personal information we collect to our employees, related bodies corporate, contractors and service providers (including, but not limited to, research, marketing and promotional organisations) as well as to relevant authorities as set out above. We are not likely to disclose the information to overseas recipients (other than images, as set out in condition 20). Our privacy policy is available on our website (www.phillipislandcircuit.com.au) and contains more details about the personal information we collect and how we deal with that information, how a ticket holder may access the personal information which we hold about them and seek correction of that information, and how a ticket holder may complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint. Alternatively, to find out more about how we collect and use personal information, contact PIO Pty Ltd Privacy Officer at RMB 500GP Cowes 3922, Victoria (Tel: +61 3 5952 2710). Unless a Ticket Holder advises us to the contrary, the Ticket Holder consents to receiving future promotional and marketing material from us and our related entities, including, but not limited to, via electronic messages (e.g. email, SMS etc). If a Ticket Holder does not wish to receive promotional and marketing material, they should select the unsubscribe option where applicable or contact the PIO Pty Ltd Privacy Officer at RMB 500GP Cowes 3922, Victoria (Tel: +61 3 5952 2710).

PAYMENT DETAILS

Please send completed booking form to:

PI Operations Pty Ltd | RMB 500GP, Cowes Vic 3922 | E: info@phillipislandcircuit.com.au

To enable us to process your order, you must tick this box to confirm that you have read the Conditions of Sale attached to this booking form, which applies to all sales.

WOULD YOU LIKE TO BE ADDED TO OUR MAILING LIST? YES NO

Please debit my card: Visa Mastercard AMEX

For security purposes, if you are paying by credit card and email your booking form your email will be deleted once your booking is processed.

Card Number: _____ / _____ / _____ / _____ Expiry Date: ____ / ____ Verification Number: _____

Cardholders Name: _____ Cardholders Signature: _____

**2022 PHILLIP ISLAND CLASSIC FESTIVAL OF MOTORSPORT
CONDITIONS OF SALE
FOR GRANDEUR CLUB HOSPITALITY TICKETS
PHILLIP ISLAND GRAND PRIX CIRCUIT**

Each pass, credential or other document (each a "Ticket") issued by PI Operations Pty Ltd ACN 108 623 463 ("PIO") allowing entry to the relevant ticket holder ("Ticket Holder") to the Grandeur Club Hospitality Suites ("VIP Facility") at the Phillip Island Grand Prix Circuit ("Circuit") during the 2022 Phillip Island Classic event ("Event") is subject to the following conditions ("Conditions"). The term "Ticket Holder" includes each purchaser of a Ticket and any other person who utilises a Ticket to gain entry to the Circuit or the VIP Facility.

1. RELEASE FROM LIABILITY – GRANTED BY SPECTATORS AND ALL OTHER ENTRANTS TO CIRCUIT

WARNING TO THE PUBLIC – Motor racing is DANGEROUS and spectators attending the Circuit do so entirely at their own risk. It is a condition of admission that all persons having a connection with the promotion and/or organisation and/or conduct of the Event, including PIO, VHRR, Confederation of Australian Motorsport Limited (Motorsport Australia), the owners of the Circuit land and the drivers and owners of vehicles and passengers in the vehicles, are absolved from liability arising out of accidents causing damage or personal injury to spectators and Ticket Holders to the fullest extent permitted by law.

Releases and indemnities excluding, modifying and limiting the rights of Ticket Holders are contained in the Conditions of Entry referred to at Condition 13 and should be read and understood by all Ticket Holders.

2. Ticket Holders acknowledge that the Event will be conducted by Victorian Historic Racing Register Inc ("VHRR") (and not by PIO) and that VHRR may add, withdraw or substitute any drivers, performers, activities or races associated with the Event, vary programs, other conveniences and attractions and audience capacity and determine and publish additional conditions applicable to the Ticket Holder from time to time.
3. Subject to Condition 5 and to any requirements of law to the contrary, PIO will not be liable to any Ticket Holder for any loss or damage (including, but not limited to, indirect or consequential loss or damage, for example, but not limited to, travel and accommodation costs) suffered as a result of or arising from or in any way connected to cancellation, postponement or change to the Event (or any part of the Event) or access to the Circuit or the VIP Facility not being available.
4. Except as set out in Condition 5, PIO will not be liable to refund payments made for Tickets under any circumstances, including, but not limited to:
 - (a) the non-appearance of any particular person, group or personality such as a team, driver, performer or band (whether advertised or not);
 - (b) any variation to the on-track Event program, conveniences and attractions such as postponement or cancellation of any part of the Event program by race stewards;
 - (c) any variation to the off-track Event program, conveniences and attractions such as postponement or cancellation of any entertainment, amusements or interactive display;
 - (d) any adverse weather conditions; and
 - (e) any other circumstance beyond the reasonable control of PIO.
5. Subject to Conditions 6-9 (inclusive), PIO will refund Ticket Holders for payments made for Tickets only in the following limited circumstances:
 - (a) on a particular day of the Event, less than 1 hour of on-track activity (which includes any Phillip Island Classic and/or support category practice sessions, qualifying and/or racing) occurs, subject to the following:
 - (i) if the Ticket is a single day Ticket – the Ticket Holder will receive a refund of the price of the single day Ticket; or
 - (ii) if the Ticket is a 2-day Ticket – the Ticket Holder will receive a proportionate refund of a fair portion of the price of the Ticket depending on the relevant day cancelled, the amount of such refund to be reasonably determined by PIO;
 - (b) the entire Event is cancelled and cannot be rescheduled;
 - (c) Condition 28 applies (regarding access to the VIP Facility);
 - (d) Condition 32 applies (regarding refunds in certain circumstances for Ticket Holders affected by COVID 19);
 - (e) there is a reduction in attendance capacity at the Circuit or within the VIP Facility due to COVID 19 or for any other reason, and PIO can no longer accommodate the Ticket Holder (in which case the Ticket Holder acknowledges that PIO may cancel the Ticket without being liable in any other way); or
 - (f) PIO is required by law to provide a refund.
6. Refunds made in accordance with Conditions 5, 28 or 32 will only be made if the Ticket Holder applies for a refund in writing by emailing ticketing@phillipislandcircuit.com.au or writing to PI Operations Pty Ltd, RMB 500GP, Cowes, Victoria, 3922 and includes the following details:

- (a) Ticket Holder's name;
- (b) Ticket Holder's address; and
- (c) proof of purchase (for example, the Ticket or a transaction receipt of purchase),

and the refund application is received by PIO within 21 days after the last scheduled day of the Event.

7. Refunds will only be made to the person or organisation which was the actual purchaser of the Ticket and who purchased directly from PIO. Refunds will not be made to persons who hold Tickets which have been on-sold or which were supplied or purchased through non-authorised sellers. PIO is responsible only for refunds for Tickets to the VIP Suites and not for tickets providing general admission to the Event or admission only to other areas of the Circuit.
8. Refunds will only be made for the specified price of the Ticket. Refunds will not be provided for fees such as third party service and delivery fees, postal charges, bank fees and other third party charges. Interest will not be payable in respect of any monies refunded. No refunds will be made for Tickets which, for any reason, were provided free of charge.
9. Nothing in these Conditions affects Ticket Holders' rights under Schedule 2 to the Competition and Consumer Act 2010 (C/wealth) or similar legislation regarding consumer guarantees, implied conditions or warranties to the extent that those rights, guarantees, implied conditions or warranties cannot be excluded by law.
10. If the Event is cancelled or rescheduled, PIO will use reasonable endeavours to notify Ticket Holders of the cancellation. PIO does not guarantee that Ticket Holders will be informed of such cancellation before the date of the Event.
11. PIO is not obliged to replace a Ticket or provide a refund for a lost, stolen or damaged Ticket (including, but not limited to, where a Ticket does not arrive in the mail), but may do so in its absolute discretion (provided the Ticket Holder can show proof of purchase) in which case the Ticket Holder is responsible for any reasonable fees (if any) applicable to the issuing of a new Ticket.
12. Tickets obtained from sources not authorised by PIO may have been lost, stolen or counterfeit and will not be honoured for admission.
13. Any Ticket purchased and the Ticket Holder's entry to and presence at the Circuit, the VIP Facility and the Event is subject to these Conditions, all terms and conditions (including, but not limited to, risk warnings, disclaimers and indemnities) displayed at Event entrances and/or at www.phillipislandcircuit.com.au (and which may be varied from time to time by PIO, acting reasonably) ("Conditions of Entry"), and all applicable laws (including, but not limited to, in respect of those parts of the Circuit which form part of an "event venue" under the Major Sporting Events Act 2009 (Vic), the crowd management provisions of that Act). These Conditions and the Conditions of Entry are intended to add to and not to derogate from the rights of PIO and, as applicable, VHRR, Motorsport Australia and any other entity having the benefit of a release or indemnity, and the obligations of Ticket Holders under applicable laws.

Details of Conditions of Entry are available by writing to PI Operations Pty Ltd, RMB 500GP, Cowes, Victoria, 3922 or emailing info@phillipislandcircuit.com.au or visiting www.phillipislandcircuit.com.au (but are subject to variation from time to time by PIO, acting reasonably). If you are unsure about the meaning of any conditions in respect of the Event you can also call PIO on the toll free hotline 1300 728 007. It is your responsibility to inform yourself of all conditions relating to the Event. By purchasing a Ticket, you accept and understand as binding on you all conditions and any accompanying risks, obligations and responsibilities.
14. Tickets are non-transferable on the day or during the day of presentation. Your valid Ticket and wristband (issued on entry to the VIP Facility) must be displayed for entry and/or re-entry to the VIP Facility. Upon exit from the Circuit, the Ticket Holder's hand must be stamped to regain entry to the Event on the same day. The stamp must be shown together with a valid Ticket clipped for that day to regain entry.
15. Tickets may not, without the prior written consent of PIO, which may attach thereto any conditions it sees fit, be resold or offered for resale at a premium (including, but not limited to, via on-line auction sites) or used for advertising, promotion or other commercial purposes (including, but not limited to, competitions and trade promotions) or to enhance the demand for other goods or services, either by the original purchaser or any subsequent bearer. If the Ticket is sold or used in breach of this condition, the Ticket may be cancelled without a refund and the bearer may be refused admission.
16. PIO reserves the right, with reasonable cause, to refuse entry to any person or remove any person from the Event or the VIP Facility.
17. Conditions at the Event and in the VIP Facility (including, but not limited to, access, seating, protection from the weather, terrain and facilities available) vary from time to time. Some areas of the Event and the VIP Facility are exposed to direct sunlight and heat. Ticket Holders are required to take appropriate care for

their wellbeing including, but not limited to, with regard to hydration and sun protection.

18. Any authorised impression or map of the Circuit is provided as a guide only to approximate locations of seating, viewing areas and other conveniences and attractions around the Circuit and within the VIP Facility and may not be drawn to scale. PIO reserves the right to determine actual and final location of and details concerning seating, viewing areas and other conveniences and attractions without notice. Natural or other obstructions may impede viewing in some areas and the Ticket Holder acknowledges and accepts that no reliance is placed on such impression or map of the Circuit or the VIP Facility when purchasing Tickets.

19. Ticket Holders must only occupy the area or seat to which their Ticket applies.

20. Without limiting any action available to PIO, it is a condition of entry to the Event and the VIP Facility that:

(a) a person cannot make or reproduce or use any film or other form of moving photograph, moving picture, still pictures or any sound recording or any of them ("Footage") of the Event or any part of it for profit, gain, public advertisement, display or for any other purpose except for the private enjoyment of the person making the Footage without the consent of PIO and VHRR;

(b) if a person makes or reproduces or uses such Footage of the Event or any part of it with or without the consent of PIO or VHRR, that person must on request by PIO or VHRR assign, in writing, all copyright and all intellectual property in the Footage to either PIO or VHRR, or persons nominated by them as directed by PIO or VHRR; and

(c) any filming from the Pit Roof Corporate Area is strictly prohibited.

21. Ticket Holders acknowledge that PIO and third parties authorised by PIO may make or record film, photographs or other forms of moving picture, still picture or any of them of the Event (including, but not limited to, of Ticket Holders). Each Ticket Holder hereby grants PIO and third parties authorised by it permission to use photographs, film, tape, or other images or likenesses of the Ticket Holder in any media (including publication within or outside Victoria, Australia and including on the basis that Australian Privacy Principle 8.1 will not apply to disclosure of images or likenesses outside Australia) and for any purpose without identification or compensation or payment of any kind.

22. PIO (we, our, us) collects personal information about patrons attending events at the Phillip Island Grand Prix Circuit including, but not limited to, the Event. PIO may collect the name, address, phone number and email address of ticket holders, as well as film, photographic and other footage, for the purposes of coordinating arrangements at the Event and of conducting research, marketing and promotional activities in relation to the Event, subsequent Phillip Island Classic events, similar events and other activities held at Phillip Island Grand Prix Circuit. Personal information may also be used for accounting and Event management purposes, for managing access to the Facility and the Circuit, for reporting incidents to Worksafe Victoria and other relevant authorities under applicable laws and for legal proceedings. Film and photographic footage may be used as set out in Condition 20. If the Ticket Holder does not provide us with the personal information described above:

- the Ticket Holder may not be admitted to the Event or the VIP Facility; and
- we may not be able to provide the Ticket Holder with information about products and services that the Ticket Holder may want, including information about discounts, sales or special promotions.

We may disclose the personal information we collect to our employees, related bodies corporate, contractors and service providers (including, but not limited to, research, marketing and promotional organisations) as well as to relevant authorities as set out above. We are not likely to disclose the information to overseas recipients (other than images, as set out in condition 20).

Our privacy policy is available on our website (www.phillipislandcircuit.com.au) and contains more details about:

- the personal information we collect and how we deal with that information;
- how a ticket holder may access the personal information which we hold about them and seek correction of that information; and
- how a ticket holder may complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint.

Alternatively, to find out more about how we collect and use personal information, contact PI Operations Pty Ltd Privacy Officer at RMB 500GP Cowes 3922, Victoria (Tel: +61 3 5952 2710).

Unless a Ticket Holder advises us to the contrary, the Ticket Holder consents to receiving future promotional and marketing material from us and our related entities, including, but not limited to, via electronic messages (e.g. email, SMS etc). If a Ticket Holder does not wish to receive promotional and marketing material, they should select the unsubscribe option where applicable or contact the PI Operations Pty Ltd Privacy Officer at RMB 500GP Cowes 3922, Victoria (Tel: +61 3 5952 2710).

23. Ticket Holders acknowledge and agree that any part or parts of these Conditions which contravene the law of a relevant jurisdiction and are not enforceable may be read down and are severable and do not invalidate the remaining conditions.

24. These Conditions are governed by the laws in force from time to time in Victoria. The parties submit to the exclusive jurisdiction of the courts of Victoria.

Conditions of Sale specifically referable to the VIP Facility

25. Children

Children under 18 years of age must hold a valid Ticket to gain entry into the VIP Facility and must be accompanied and supervised by a parent or guardian (who must be 18 years of age or over) at all times while within the VIP Facility.

26. Shared Facility

Tickets will only allow entry to those parts of the VIP Facility specified by PIO. If PIO specifies that the part of the VIP Facility to which the Ticket applies is a "shared" facility, the Ticket Holder is entitled only to joint or shared use of the facility during the specific VIP hospitality periods. The Ticket Holder will not be entitled to private use of the shared facility.

27. Alterations

Ticket Holders must not make any alterations or additions to the VIP Facility without the prior written consent of PIO (which may be given or withheld in PIO's absolute discretion and may include such conditions as PIO sees fit).

28. Availability of VIP Facility

(a) If:

- PIO does not operate the VIP Facility for any reason;
- PIO is unable to obtain the rights to use the VIP Facility; or
- PIO is otherwise unable to make the VIP Facility available for use by the Ticket Holder for any other reason,

PIO will endeavour to offer the Ticket Holder a similar alternative facility for the specified VIP hospitality periods. The exact particulars of the alternative facility will be at the sole discretion of PIO.

(b) Where an alternative facility is offered to the Ticket Holder by PIO, the Ticket Holder may accept or reject the alternative facility by providing written notice to PIO.

(c) If the Ticket Holder accepts the alternative facility, the Ticket and these Conditions will apply to the alternative facility.

(d) If the Ticket Holder rejects the alternative facility offered by PIO, then, subject to conditions 6-9, PIO will refund the payment made by the Ticket Holder for the Ticket and will have no further liability to the Ticket Holder.

(e) Other than as set out in Condition 28(d), PIO has no liability to the Ticket Holder for, and releases and discharges PIO from, all direct, indirect and consequential damages, losses, costs and expenses that may be suffered by the Ticket Holder as the result of the unavailability of the VIP Facility in the circumstances described in Condition 28(a).

29. Location of the Facility

PIO reserves the right to determine the final location of the VIP Facility at Event, including, without limitation, the positioning of individual facilities within the area known as Pit Roof.

30. Tickets

(a) The Ticket Holder must pay the total price for the Ticket in full at the time of purchase. Tickets will not be released until all payments are received and all funds are cleared.

(b) The Ticket Holder must display the correct Ticket in a clear and visible manner at all times within the Circuit. PIO or its representatives may refuse entry to the Event or the VIP Facility if the Ticket Holder is not displaying the correct Ticket. PIO and each operator within the VIP Facility (including PIO'S appointed caterer) may refuse service to a Ticket Holder who is not displaying the correct Ticket.

(c) Tickets can be collected from the Gate 2 Accreditation. Tickets for the VIP Facility will not be mailed out to the Ticket Holder.

31. COVID 19 – Health issues and requirements

(a) By purchasing a Ticket to the Event and/or attending the Circuit and/or the VIP Facility, each Ticket Holder acknowledges that, even with COVID-19 safe measures in place, there remains an unquantifiable risk of transmission of viral illness, including COVID-19. For some people, COVID-19 has very serious health consequences. For up to date information on COVID-19 in Victoria please visit <https://www.coronavirus.vic.gov.au>.

(b) Ticket Holders acknowledge that they have considered any COVID-19 associated risks and their own personal circumstances, including any health conditions or vulnerability that a Ticket Holder may have, including the circumstances of any guest(s) or dependant(s) of the Ticket Holder, or any persons with whom Ticket Holders will be in close contact following attendance at the Circuit.

(c) PIO will rely on the purchase of a Ticket and/or entry to the Circuit as each Ticket Holder's acknowledgement and acceptance of these Conditions, and proceed on the basis that all Ticket Holders acknowledge and accept these risks to enter the Circuit and the VIP Facility.

- (d) PIO strongly recommends that you install the Australian Government COVIDSafe App and the Service Victoria App on your mobile device, with Bluetooth activated prior to entering the Circuit.
- (e) Ticket Holders acknowledge and agree that their Ticket and attendance at the Event, the Circuit and the VIP Area is subject to any COVID-19 related restrictions, regulation, policy or health directive issued by any federal, state or municipal government authority (or as required by PIO or VHRR) as applicable to Ticket Holders, the Circuit, the VIP Facility and/or the Event ("**Health Directive**").
- (f) It is each Ticket Holder's sole responsibility to ensure they do not enter the Circuit or the VIP Facility if they (or anyone in their party):
- are required to self-isolate or quarantine at any time during the Event; or
 - are exhibiting signs of COVID-19 (as those symptoms are recognised and published by the Victorian Department of Health and updated from time to time) ("**COVID-19 Symptoms**"); or
 - are a close contact with a confirmed or probable case of COVID-19, or have lived in or travelled through an identified COVID-19 exposure site in the 14 days prior to the Event;
 - are not permitted to attend the Event and/or enter the Circuit or the VIP Facility as a result of any Health Directive;
 - do not hold any pass, permit, certificate or similar which Ticket Holders are required to hold in order to attend the Event under any Health Directive (or a valid exemption from such requirements).
- (g) Ticket Holders will be denied entry to the Circuit and the VIP Facility should they:
- have or show any COVID-19 Symptoms as detected prior to the Event or at the point of entry to the Circuit or the VIP Facility, in PIO' or VHRR's sole discretion;
 - not be permitted to attend the Event and/or enter the Circuit and/or the VIP Facility as a result of any Health Directive; or
 - not hold any pass, permit, certificate or similar which Ticket Holders are required to hold in order to attend the Event under any Health Directive (or a valid exemption from such requirements).
- (h) A Health Directive may be issued prior to or during the Event, which may require the following:
- collection of Ticket Holders' contact information (including Ticket Holders' name, phone number, date and time of entry and exit through the use of the Victorian Government QR code or other device/app or method of collecting that information) for the purpose of contact tracing in the event of a positive COVID-19 diagnosis as required by the Department of Health) and as further set out in PIO' Privacy Policy;
 - undertaking health and temperature screenings upon entry, as required;
 - submitting to COVID-19 testing, as required;
 - proof of the Ticket Holder being tested for Covid-19 during a specified period of time prior to the Event, and the Ticket Holder's test being negative;
 - proof of the Ticket Holder having received at least a specified number (currently two (2)) doses of a Covid- 19 vaccination (or proof of the Ticket Holder being exempt from any Health Directive requiring Ticket Holders to be vaccinated);
 - abiding by any seating or zoning arrangement, including any person density requirements implemented by PIO;
 - adhering to social distancing (which means maintaining a distance of at least 1.5m from other Ticket Holders) and high-level hygiene practices (e.g. hand hygiene, wearing of a mask as required by a Health Directive, and the use of cashless transaction at the Event);
 - utilisation of E-tickets and scanning out (if required) when leaving the Circuit or the VIP Facility if a Ticket Holder intends to return; and
 - any other Department of Health restriction or requirement as issued from time to time relevant to the Event.
- (i) A Ticket Holder who does not comply with a Health Directive may be deemed in breach of these Conditions and may be denied entry to or evicted from the Circuit or the VIP Facility, in PIO' or VHRR's sole and absolute discretion. In such circumstances, Tickets will not be exchanged or refunded unless required by law (including the Australian Consumer Law).
- (j) Ticket Holders agree to comply with all guidance and direction provided by any person authorised by PIO or VHRR or their Covid marshals ("**Covid Marshal**") located throughout the Circuit, at any time during the Event.
- (k) Failure to comply with the guidance and direction of an authorised officer or Covid Marshal may result in a Ticket Holder being evicted from the VIP Facility or the Circuit at PIO' or VHRR's sole and absolute discretion. In such

circumstances, Tickets will not be exchanged or refunded unless required by law (including the Australian Consumer Law).

32. COVID-19 Refunds

- (a) Subject to conditions 6-9, a Ticket Holder will be eligible for a refund of the price of the Ticket in the following circumstances:
- subject to Condition 32(e), a Ticket Holder is required to self-isolate or quarantine (and the Event falls within the isolation / quarantine period) due to:
 - testing positive for COVID-19; or
 - having close contact with a confirmed case of COVID-19;
 - subject to Condition 32(e), a Ticket Holder is:
 - feeling unwell with COVID-19 Symptoms; and
 - has been tested for COVID-19; and
 - is awaiting test results (and the Event falls within the period of awaiting test results);
 - subject to Condition 32(e), a Ticket Holder is unable to travel:
 - to Victoria from another State or country for the Event; or
 - within Victoria, from another part of Victoria to the Circuit for the Event, due to mandated Australian State, Territory or Federal government travel restrictions which are introduced after the Ticket Holder purchased their Ticket;
 - in any other circumstances which PIO considers, in its absolute discretion, is appropriate.
- (b) Ticket Holders seeking a refund in accordance with Conditions 32(a)(i) and 32(a)(ii) must:
- notify PIO of their need to cancel their Ticket and wish to obtain a refund at least 24 hours before the first day of the Event; and
 - provide such evidence as PIO requests to determine whether the Ticket Holder is eligible for a refund under those Conditions.
- (c) Ticket Holders seeking a refund in accordance with Condition 32(a)(iii) must:
- notify PIO of their need to cancel their Ticket and wish to obtain a refund at least 7 days before the first day of the Event; and
 - provide such evidence as PIO requests to determine whether the Ticket Holder is eligible for a refund under that Condition.
- (d) A Ticket Holder will not be entitled to a refund (unless required by law including the Australian Consumer Law) in the following circumstances:
- a Ticket Holder is in breach of these Conditions;
 - a Ticket Holder does not comply with a Health Directive and is refused entry or required to leave the Circuit or the VIP Facility due to non-compliance with a Health Directive;
 - a Ticket Holder is well and does not wish to attend the Event due to fears of exposure to COVID-19;
 - a Ticket Holder elects not to attend the Event at their own discretion; or
 - a Ticket Holder attends the Event and subsequently elects to leave part way through due to feeling unwell.

33. Other

- (a) The Ticket Holder acknowledges that provision of alcohol shall be in the discretion of PIO and any caterer appointed by PIO, having regard to their guidelines as to the responsible service of alcohol. All bar opening and closing times (including in private facilities) may be subject to change by PIO in its absolute discretion.
- (b) The Ticket Holder must ensure that it does not create excessive noise levels in the VIP Facility or engage in conduct which, in the reasonable opinion of PIO, is anti-social, disruptive or otherwise prejudicial to the comfort or safety of any person or the reputation of the Circuit. PIO reserves the right to prohibit entry of any person or eject any person from the Circuit or the VIP Facility for behaviour deemed inappropriate by PIO or its representatives.
- (c) The Ticket Holder must adhere to the dress code for the VIP Facility. The dress code requires neat, smart casual attire for both males and females (adults and children), including appropriate footwear. No ripped denim, tank tops, singlets or thongs will be permitted. PIO may refuse entry to Ticket Holders who do not comply.
- (d) The Ticket Holder must otherwise comply at all times with the reasonable directions of PIO and PIO' representatives.